

Changes to the 2020 NHS Staff Survey questionnaire

This document summarises the changes made to the 2020 NHS Staff Survey core questionnaire from the previous year (2019).

Questions that have been removed

'Your Health, Well-being and Safety at work'

- 2019: Q16a-Q16c (*witnessing errors, near misses or incidents*)

'Your Personal Development' section (the whole section has been removed)

- 2019: Q19a-Q19g and Q20 (*appraisals, annual reviews, training, learning and development*)

'Your Organisation'

- 2018: Q22a-Q22c (*patient / service user feedback*)

'Background Information'

- 2019: Q29 (*years at the organisation*) and Q31a-Q31b (*team working*)

Any other comments?

Questions that have been modified

'Background Information'

- *The word 'Gender' has been removed*
- *Ethnic background answer options have been updated*
- *Sexuality answer options have been updated*
- *Code 7 at the occupational group question has been changed from 'Arts Therapy' to 'Operating Department Practitioner'*

New questions

'Your Organisation'

- *Q18e and Q18f (feeling safe at work and speaking up)*

'The Covid-19 Pandemic'

- *Q20a-Q20d (your experience during the Covid-19 pandemic – working in Covid-19 specific wards/areas, redeployment, remote/home working, shielding)*
- *Q21a and Q21b – two free text questions (lessons that should be learned and what worked well during Covid-19)*

'Background Information'

- *Q27a and Q27b (caring responsibilities)*