

## National NHS Staff Survey 2023

## What is this survey and why are we asking you to complete it?

This is an independent survey of your experience of working in your organisation. The overall aim is to gather information that will help to improve the working lives of staff in the NHS and so help to provide better care for patients.

Your organisation will be able to use the results of the survey to improve local working conditions and practices and to increase involvement and engagement with staff. Other organisations, including NHS commissioners, the Care Quality Commission, the Department of Health and Social Care, and NHS England, will make use of the results.

Please complete the survey for your current job, or the job you do most of the time. If you work across two or more employers in the NHS, please answer in relation to the organisation that pays your salary. Please read each question carefully, but give your immediate response by ticking the box which best matches your personal view.

Please note this survey includes questions relating to physical violence, bullying, harassment, or abuse at work, discrimination, and sexual violence.

## Who will see my answers?

NO ONE IN YOUR ORGANISATION, OR THE NHS, WILL BE ABLE TO IDENTIFY INDIVIDUAL RESPONSES. Your answers will be treated in the strictest confidence. The bar code / number below is only used by Contractor Name to identify which staff should be sent a reminder and will not be available to staff in your organisation.

The survey is being conducted by Contractor Name and the NHS Staff Survey Coordination Centre on behalf of your organisation and NHS England, in partnership with trade unions.

The survey findings will be analysed by Contractor Name and the NHS Staff Survey Coordination Centre and the results will be presented in a summary report in which no individual, or their responses, can be identified.

Please return this questionnaire, in the envelope provided, to:

Contractor Name Address 1 Address 2 Address 3 Postcode

If you have any queries about this questionnaire please contact the [Insert] helpline on [Insert] or go to <a href="https://www.nhsstaffsurveys.com">www.nhsstaffsurveys.com</a>

| YOUR                                                                                                       | JOB                        |                      |              |                                       |           |                   |  |
|------------------------------------------------------------------------------------------------------------|----------------------------|----------------------|--------------|---------------------------------------|-----------|-------------------|--|
| 1. Do you have face-to-face, video or telephone contact with patients / service users as part of your job? |                            |                      |              |                                       |           |                   |  |
| Yes, frequently Yes, occasi                                                                                | ionally                    |                      | 3            | No                                    |           |                   |  |
| 2. For each of the statements below, how often do you fee way about your job?                              | I this                     | Never                | Rarely       | Sometimes                             | Often     | Always            |  |
| a. I look forward to going to work.                                                                        |                            |                      |              |                                       |           |                   |  |
| b. I am enthusiastic about my job.                                                                         |                            |                      |              | 3                                     |           |                   |  |
| c. Time passes quickly when I am working.                                                                  |                            |                      |              | $\square_3$                           |           |                   |  |
| 3. To what extent do you agree or disagree with the follow statements about your work?                     | ing                        | Strongly disagree    | Disagree     | Neither<br>agree nor<br>disagree      | Agree     | Strongly agree    |  |
| a. I always know what my work responsibilities are.                                                        |                            |                      |              |                                       |           |                   |  |
| b. I am trusted to do my job.                                                                              |                            |                      |              |                                       |           |                   |  |
| c. There are frequent opportunities for me to show initiative in                                           | my role.                   |                      |              |                                       |           |                   |  |
| d. I am able to make suggestions to improve the work of my te department.                                  |                            |                      |              | 3                                     |           | 5                 |  |
| e. I am involved in deciding on changes introduced that affect area / team / department.                   | •                          |                      |              | $\square_3$                           |           | 5                 |  |
| f. I am able to make improvements happen in my area of work                                                |                            |                      |              | $\square_3$                           |           |                   |  |
| g. I am able to meet all the conflicting demands on my time at                                             |                            |                      |              | $\square_3$                           |           |                   |  |
| h. I have adequate materials, supplies and equipment to do my                                              |                            |                      |              | $\square_3$                           |           |                   |  |
| <ol> <li>There are enough staff at this organisation for me to do my j<br/>properly.</li> </ol>            | job                        |                      | 2            | $\square_3$                           |           | 5                 |  |
| 4. How satisfied are you with each of the following aspects your job?                                      | s of                       | Very<br>dissatisfied | Dissatisfied | Neither<br>satis. nor<br>dissatisfied | Satisfied | Very<br>satisfied |  |
| a. The recognition I get for good work.                                                                    |                            |                      |              | $\square_3$                           |           |                   |  |
| b. The extent to which my organisation values my work.                                                     |                            |                      |              | $\square_3$                           |           |                   |  |
| c. My level of pay.                                                                                        |                            |                      |              | $\square_3$                           |           |                   |  |
| d. The opportunities for flexible working patterns.                                                        |                            |                      |              |                                       |           |                   |  |
| 5. For each of the statements below, how often, if at all, do statements apply to you?                     | these                      | Never                | Rarely       | Sometimes                             | Often     | Always            |  |
| a. I have unrealistic time pressures.                                                                      |                            |                      |              | Пз                                    |           |                   |  |
| b. I have a choice in deciding how to do my work.                                                          |                            |                      |              |                                       |           |                   |  |
| c. Relationships at work are strained.                                                                     |                            |                      |              |                                       |           |                   |  |
| 6. Do the following statements apply to you and your job?                                                  | Not<br>applicable<br>to me | Strongly disagree    | Disagree     | Neither<br>agree nor<br>disagree      | Agree     | Strongly agree    |  |
| a. I feel that my role makes a difference to patients / service users.                                     | 9                          |                      |              |                                       |           | 5                 |  |
| b. My organisation is committed to helping me balance my work and home life.                               |                            | 1                    |              | $\square_3$                           |           | 5                 |  |
| c. I achieve a good balance between my work life and my home life.                                         |                            | 1                    |              | 3                                     |           | 5                 |  |
| d. I can approach my immediate manager to talk openly about flexible working.                              |                            | 1                    |              | $\square_3$                           |           | 5                 |  |

| YOUR TEAM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                |                                           |                                           |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------------|-------------------------------------------|--|
| 7. Do the following statements apply to you and your job?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Strongly disagree                                                                           | Disagree                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Neither<br>agree nor<br>disagree                                                               | Agree                                     | Strongly agree                            |  |
| <ul> <li>a. The team I work in has a set of shared objectives.</li> <li>b. The team I work in often meets to discuss the team's effectiveness.</li> <li>c. I receive the respect I deserve from my colleagues at work.</li> <li>d. Team members understand each other's roles.</li> <li>e. I enjoy working with the colleagues in my team.</li> <li>f. My team has enough freedom in how to do its work.</li> <li>g. In my team disagreements are dealt with constructively.</li> <li>h. I feel valued by my team.</li> </ul>                                                                                                                                                                                                                                                                                                                                  |                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                | 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4   | 5<br>5<br>5<br>5<br>5<br>5<br>5<br>5<br>5 |  |
| i. I feel a strong personal attachment to my team.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <u></u>                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                | 4                                         | <sub>5</sub>                              |  |
| 8. Do the following statements apply to you and your job?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Strongly disagree                                                                           | Disagree                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Neither<br>agree nor<br>disagree                                                               | Agree                                     | Strongly agree                            |  |
| <ul><li>a. Teams within this organisation work well together to achieve their objectives.</li><li>b. The people I work with are understanding and kind to one another.</li><li>c. The people I work with are polite and treat each other with respect.</li><li>d. The people I work with show appreciation to one another.</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 3<br>3<br>3<br>3<br>3                                                                          | 4<br>4<br>4                               | 5<br>5<br>5<br>5                          |  |
| YOUR MANAGERS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                |                                           |                                           |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | KO                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                |                                           |                                           |  |
| 9. To what extent do you agree or disagree with the following statements about your immediate manager?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Strongly disagree                                                                           | Disagree                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Neither<br>agree nor<br>disagree                                                               | Agree                                     | Strongly agree                            |  |
| 9. To what extent do you agree or disagree with the following                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Strongly<br>disagree                                                                        | Disagree  2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | agree nor                                                                                      | Agree 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 |                                           |  |
| 9. To what extent do you agree or disagree with the following statements about your immediate manager?  My immediate manager (who may be referred to as your 'line manager', aencourages me at work.  bgives me clear feedback on my work.  casks for my opinion before making decisions that affect my work.  dtakes a positive interest in my health and well-being.  evalues my work.  fworks together with me to come to an understanding of problems.  gis interested in listening to me when I describe challenges I face.  hcares about my concerns.                                                                                                                                                                                                                                                                                                    | Strongly disagree                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | agree nor disagree                                                                             | П.                                        | agree 5                                   |  |
| 9. To what extent do you agree or disagree with the following statements about your immediate manager?  My immediate manager (who may be referred to as your 'line manager', aencourages me at work.  bgives me clear feedback on my work.  casks for my opinion before making decisions that affect my work.  dtakes a positive interest in my health and well-being.  evalues my work.  fworks together with me to come to an understanding of problems.  gis interested in listening to me when I describe challenges I face.  hcares about my concerns.  itakes effective action to help me with any problems I face.  YOUR HEALTH, WELL-BEING AN  10a. How many hours a week are you contracted to work?    Up to 29 hours   30 or more hours     Do n average, how many additional PAID hours do you work per week contracted hours?   Up to 5 hours   3 | Strongly disagree   1 1 1 1 1 1 1 1 1 1 1 1 6 1 1 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 3 2 4 2 5 Corganisation, additional paragements on the corganisation hours on the corps have the corganisation hours on the corganisation hours on the corps have the corganisation hours on the corps have | agree nor disagree  3 3 3 3 3 3 3 3 4 3 WORK  over and at aid hours or 4 1 on, over and acall. | ove your a-call.                          | agree 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 |  |

| 11. Health & well-being                                                                                                                   | Strongly disagree | Disagree   | Neither<br>agree nor<br>disagree | Agree          | Strongly agree |
|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------|------------|----------------------------------|----------------|----------------|
| a. My organisation takes positive action on health and well-being.                                                                        |                   |            |                                  | ☐ ₄<br>Yes     | □ <sub>5</sub> |
| b. In the last 12 months have you experienced musculoskeletal problem activities?                                                         | of work           |            |                                  |                |                |
| c. During the last 12 months have you felt unwell as a result of work rela                                                                | ted stress        | ?          |                                  |                |                |
| d. In the last three months have you ever come to work despite not feeling your duties?                                                   | rform             |            |                                  |                |                |
| If YES to d, please answer part e below; if NO, go to Question 12 e. Have you felt pressure from your manager to come to work?            |                   |            |                                  | Π.             | $\Box$         |
| 12. Health & well-being                                                                                                                   | Never             | Rarely     | Sometimes                        | Often          | Always         |
| a. How often, if at all, do you find your work emotionally exhausting?                                                                    |                   |            |                                  |                |                |
|                                                                                                                                           |                   |            | ☐ 3                              | ∐ <sub>4</sub> |                |
| b. How often, if at all, do you feel burnt out because of your work?                                                                      |                   |            | ☐ 3                              | ∐ <sub>4</sub> |                |
| c. How often, if at all, does your work frustrate you?                                                                                    |                   |            | <u></u> ₃                        |                | 5              |
| d. How often, if at all, are you exhausted at the thought of another day/shift at work?                                                   |                   |            | $\square_3$                      |                |                |
| e. How often, if at all, do you feel worn out at the end of your working day/shift?                                                       |                   |            | $\square_3$                      |                | 5              |
| f. How often, if at all, do you feel that every working hour is tiring for you?                                                           | 1                 | 2          | 3                                |                | 5              |
| g. How often, if at all, do you not have enough energy for family and friends during leisure time?                                        |                   | _ 2        |                                  |                | 5              |
| 13. In the last 12 months how many times have you personally expe                                                                         | erienced p        | hysical v  | iolence at v                     | work from      | ı?             |
| a. Patients / service users, their relatives or other members of the public                                                               | ;                 |            |                                  |                |                |
| 1 Never 2 1-2 3-5                                                                                                                         | 4                 | 6-10       | 5                                | More           | than 10        |
| b. Managers                                                                                                                               |                   | 0.40       | -                                |                |                |
| Never 2 1-2 3-5                                                                                                                           | 4                 | 6-10       | <sub>5</sub> L                   | More           | than 10        |
| c. Other colleagues  Never  1-2  3-5                                                                                                      |                   | 6-10       | Г                                | □ More         | than 10        |
| d. The last time you experienced physical violence at work, did you or a                                                                  |                   |            | <sub>5</sub> L                   | Wore           | tilali 10      |
| Yes, I reported it Yes, a colleague reported it No                                                                                        |                   | Don't kno  | ow Г                             | □ Not ar       | plicable       |
| 1                                                                                                                                         | 4 🗀               |            | 9 L                              |                | ,              |
| 14. In the last 12 months how many times have you personally experience?                                                                  | erienced h        | narassme   | nt, bullying                     | or abuse       | at work        |
| a. Patients / service users, their relatives or other members of the public                                                               | ;                 |            |                                  |                |                |
| 1 Never 2 1-2 3-5                                                                                                                         | 4                 | 6-10       | 5                                | More           | than 10        |
| b. Managers                                                                                                                               |                   | 0.40       | -                                | <b>_</b>       |                |
| Never 2 1-2 3-5                                                                                                                           | 4                 | 6-10       | <sub>5</sub> L                   | More           | than 10        |
| c. Other colleagues  Never 1-2 3-5                                                                                                        |                   | 6-10       | Г                                | □ More         | than 10        |
| d. The last time you experienced harassment, bullying or abuse at work,                                                                   |                   |            | <sub>5</sub> L<br>De report it?  |                | triair ro      |
| Yes, I reported it Yes, a colleague reported it                                                                                           | · ·               | Don't kno  | ow [                             |                | oplicable      |
| 45 Decayous aggregation out fairly with regard to construction                                                                            | ion I reser       | notion re  | g L                              | i otheria      |                |
| 15. Does your organisation act fairly with regard to career progress background, gender, religion, sexual orientation, disability or age? |                   | notion, re | yaruless of                      | ethnic         |                |
| ₁ ☐ Yes                                                                                                                                   |                   | ا ا        | Oon't know                       |                |                |
| 2 —                                                                                                                                       |                   | y <u> </u> |                                  |                |                |

| 16. In the last 12 months have you personally experienced                                                                    | discrim                                                                             | nination at       | work fron  | n any of the                     | followin                 | ng?            |  |  |
|------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------|------------|----------------------------------|--------------------------|----------------|--|--|
| a. Patients / service users, their relatives or other members of the public , Yes , No                                       |                                                                                     |                   |            |                                  |                          |                |  |  |
| b. Manager / team leader or other colleagues ,                                                                               |                                                                                     |                   |            |                                  |                          |                |  |  |
| _                                                                                                                            | If YES to either a or b above, please answer part c below; if NO, go to Question 17 |                   |            |                                  |                          |                |  |  |
| c. On what grounds have you experienced discrimination? Plea                                                                 | ase tick                                                                            | all that app      | ly         |                                  | _                        |                |  |  |
| <sub>1</sub> Ethnic background <sub>3</sub> Religion                                                                         | 5                                                                                   | Disability        |            | 1 1 -                            | ther<br><i>lease spe</i> | ecify)         |  |  |
| Gender Sexual orientation                                                                                                    |                                                                                     | Age               |            | "                                | <u> </u>                 | 7,             |  |  |
| 2 4                                                                                                                          | 6 —                                                                                 |                   |            |                                  |                          |                |  |  |
| 17. In the last 12 months, how many times have you been the workplace? This may include offensive or inappropriat assault.   |                                                                                     |                   |            |                                  |                          |                |  |  |
| a. From patients / service users, their relatives or other membe                                                             | rs of the                                                                           | public            | 6.40       | г                                | □ More                   | than 10        |  |  |
| Never $_{2}$ 1-2 $_{3}$ 3-5 b. From staff / colleagues                                                                       |                                                                                     | 4 🔲               | 6-10       | <sub>5</sub> L                   | IVIOTE                   | e than 10      |  |  |
| Never 1-2 3-5                                                                                                                |                                                                                     | . 🗆               | 6-10       | ٦.                               | More                     | than 10        |  |  |
|                                                                                                                              |                                                                                     | 4 <u> </u>        |            | 5 -                              |                          | -              |  |  |
| 18. In the last month have you seen any errors, near misse patients/service users?                                           | s, or in                                                                            | cidents tha       | it coula n | ave nurt sta                     | itt and/o                | •              |  |  |
| Yes No                                                                                                                       |                                                                                     |                   |            |                                  |                          |                |  |  |
| 19. To what extent do you agree or disagree with the following?                                                              | Don't<br>know                                                                       | Strongly disagree | Disagree   | Neither<br>agree nor<br>disagree | Agree                    | Strongly agree |  |  |
| My organisation treats staff who are involved in an error, near miss or incident fairly.                                     | 9                                                                                   |                   |            |                                  |                          | 5              |  |  |
| b. My organisation encourages us to report errors, near misses or incidents.                                                 | 9                                                                                   |                   |            | $\square_3$                      |                          | 5              |  |  |
| c. When errors, near misses or incidents are reported, my organisation takes action to ensure that they do not happen again. | 9                                                                                   | 1                 |            | 3                                | 4                        | 5              |  |  |
| d. We are given feedback about changes made in response to reported errors, near misses and incidents.                       | 9                                                                                   |                   |            |                                  |                          |                |  |  |
| 20. Raising concerns about unsafe clinical practice                                                                          |                                                                                     |                   |            |                                  |                          |                |  |  |
| To what extent do you agree with the following statements unsafe clinical practice?                                          | about                                                                               | Strongly disagree | Disagree   | Neither<br>agree nor<br>disagree | Agree                    | Strongly agree |  |  |
| a. I would feel secure raising concerns about unsafe clinical pra                                                            | actice.                                                                             |                   |            |                                  |                          |                |  |  |
| b. I am confident that my organisation would address my conce                                                                | ern.                                                                                |                   |            | ☐ ³                              |                          |                |  |  |
| 21. To what extent does this statement reflect your view of organisation as a whole?                                         | your                                                                                | Strongly disagree | Disagree   | Neither<br>agree nor<br>disagree | Agree                    | Strongly agree |  |  |
| I think that my organisation respects individual differences (ecultures, working styles, backgrounds, ideas, etc).           | e.g.                                                                                |                   |            | З                                |                          |                |  |  |
| 22. To what extent does the following statement apply to y                                                                   | ou?                                                                                 | Never             | Rarely     | Sometimes                        | Often                    | Always         |  |  |
|                                                                                                                              |                                                                                     |                   |            |                                  |                          |                |  |  |
| I can eat nutritious and affordable food while I am working.  Please note, this could be food you buy or prepare yourself    |                                                                                     |                   |            | Пз                               |                          |                |  |  |

| YOUR PERSONAL DEVE                                                                                                                                    | ELOPM                | ENT         |                                  |                     |                |  |  |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|-------------|----------------------------------|---------------------|----------------|--|--|--|
| 23a. In the last 12 months, have you had an appraisal, annual review, development review, or Knowledge and Skills Framework (KSF) development review? |                      |             |                                  |                     |                |  |  |  |
| . ☐ Yes ☐ No                                                                                                                                          |                      | . 🗆 (       | Can't remen                      | nber                |                |  |  |  |
| If YES, please answer parts b to d below; if NO, go to Question 24                                                                                    |                      | 3 🗀         | Yes,<br>definitely               | Yes, to some extent | No             |  |  |  |
| b. It helped me to improve how I do my job.                                                                                                           |                      |             |                                  |                     |                |  |  |  |
| c. It helped me agree clear objectives for my work.                                                                                                   |                      |             |                                  |                     |                |  |  |  |
| d. It left me feeling that my work is valued by my organisation.                                                                                      |                      |             |                                  |                     |                |  |  |  |
| 24. To what extent do these statements reflect your view of your organisation as a whole?                                                             | Strongly disagree    | Disagree    | Neither<br>agree nor<br>disagree | Agree               | Strongly agree |  |  |  |
| a. This organisation offers me challenging work.                                                                                                      | Π.                   |             | Π.                               | П.                  |                |  |  |  |
| b. There are opportunities for me to develop my career in this organisation.                                                                          |                      |             | 3                                | 4                   | 5 5            |  |  |  |
| c. I have opportunities to improve my knowledge and skills.                                                                                           |                      |             |                                  |                     |                |  |  |  |
| d. I feel supported to develop my potential.                                                                                                          |                      |             | 3                                |                     |                |  |  |  |
| e. I am able to access the right learning and development opportunities when I need to.                                                               |                      |             | ☐ <sub>3</sub>                   | ☐ <sub>4</sub>      | <sub>5</sub>   |  |  |  |
| YOUR ORGANISATION                                                                                                                                     |                      |             |                                  |                     |                |  |  |  |
| 25. To what extent do these statements reflect your view of your organisation as a whole?                                                             | Strongly<br>disagree | Disagree    | Neither<br>agree nor<br>disagree | Agree               | Strongly agree |  |  |  |
| a. Care of patients / service users is my organisation's top priority.                                                                                |                      |             |                                  |                     |                |  |  |  |
| b. My organisation acts on concerns raised by patients / service users.                                                                               |                      |             |                                  |                     |                |  |  |  |
| c. I would recommend my organisation as a place to work.                                                                                              |                      |             | ☐ <sub>3</sub>                   |                     |                |  |  |  |
| d. If a friend or relative needed treatment I would be happy with the standard of care provided by this organisation.                                 |                      |             |                                  | 4                   |                |  |  |  |
| e. I feel safe to speak up about anything that concerns me in this organisation.                                                                      |                      |             | $\square_3$                      | 4                   |                |  |  |  |
| f. If I spoke up about something that concerned me I am confident my<br>organisation would address my concern.                                        |                      |             |                                  | 4                   |                |  |  |  |
| 26. To what extent do you agree or disagree with these statements?                                                                                    | Strongly disagree    | Disagree    | Neither<br>agree nor<br>disagree | Agree               | Strongly agree |  |  |  |
| a. I often think about leaving this organisation.                                                                                                     |                      |             | Пз                               |                     |                |  |  |  |
| b. I will probably look for a job at a new organisation in the next 12 months.                                                                        |                      |             | ☐ 3                              | 4                   | 5              |  |  |  |
| c. As soon as I can find another job, I will leave this organisation.                                                                                 |                      |             | $\square_3$                      |                     |                |  |  |  |
| d. If you are considering leaving your current job, what would be your <b>m</b> Please only select <b>one</b> answer                                  | nost likely          | destination | ı?                               | -                   | ů.             |  |  |  |
| I am not considering leaving my current job.                                                                                                          |                      |             |                                  |                     |                |  |  |  |
| I would want to move to another job within this organisation.                                                                                         |                      |             |                                  |                     |                |  |  |  |
| I would want to move to a job in a different NHS Trust/organisation.                                                                                  |                      |             |                                  |                     |                |  |  |  |
| I would want to move to a job in healthcare, but outside the NHS.                                                                                     |                      |             | $\square_3$                      |                     |                |  |  |  |
| I would want to move to a job outside healthcare.                                                                                                     |                      |             |                                  |                     |                |  |  |  |
| I would retire or take a career break.                                                                                                                |                      |             |                                  |                     |                |  |  |  |

## **BACKGROUND INFORMATION**

We would like to know a bit more about you so that we can compare the experiences of different types of staff.

|                     |                                     |                                    |                                                                | <u> </u>                                              |                                                     |
|---------------------|-------------------------------------|------------------------------------|----------------------------------------------------------------|-------------------------------------------------------|-----------------------------------------------------|
| 27. What            | of the follow                       | ing best descr                     | ibes you?                                                      |                                                       |                                                     |
| a                   | Female <sub>2</sub> [               | Male                               | Non-binary 4                                                   | Prefer to self-describe:                              | Prefer not to say                                   |
| b. Is your          | gender identit                      | ty the same as t                   | the sex you were registered                                    | at birth?                                             | Prefer not to say                                   |
| c. Age:             | 16-                                 | -20                                | 21-30 31-40                                                    | 41-50                                                 | 51-65 <sub>6</sub> 66+                              |
| 28. What            | is your ethni                       | c group? (Cho                      | ose one option that best o                                     | lescribes your ethnic                                 | group or background)                                |
| <u>White</u>        |                                     |                                    | Asian/Asian British                                            | Black/A                                               | frican/Caribbean/Black British                      |
| 01                  | English / Wel<br>Northern Irish     | sh / Scottish /<br>n / British     | <sub>09</sub> Indian                                           | 14                                                    | African                                             |
| 02                  | Irish                               |                                    | <sub>10</sub> Pakistani                                        | 15 🖳                                                  | Caribbean                                           |
| 03                  | Gypsy or Irish                      |                                    | Bangladeshi                                                    | 16                                                    | Any other Black / African /<br>Caribbean background |
| 04                  | Any other Wr                        | nite background                    | 12 🖳                                                           |                                                       | thnic group                                         |
| Mixed/I             | Multiple ethnic                     | <u>background</u>                  | Any other As background                                        | 17 🗀 '                                                | Arab                                                |
| 05                  | White and Bla                       | ack Caribbean                      |                                                                |                                                       | Any other ethnic background (please specify)        |
| 06                  | White and Bla                       | ack African                        |                                                                |                                                       |                                                     |
| 07                  | White and As                        |                                    |                                                                |                                                       |                                                     |
| 08                  | Any other Mix background            | xed / Multiple et                  | hnic                                                           |                                                       |                                                     |
| 29. Which           | h of the follow                     | wing best desc                     | ribes how you think of yo                                      | urself?                                               |                                                     |
|                     | Heterosexual                        | or Straight                        | Gay or Lesbian                                                 |                                                       | Bisexual                                            |
| 1 🗀                 | Other                               | S                                  | □ I would prefer n                                             | ot to sav                                             |                                                     |
| 4 🗀                 |                                     |                                    | 5 🗀 .                                                          | ·                                                     |                                                     |
| 30. What            | is your religi                      | on? Are you                        |                                                                |                                                       |                                                     |
| <sub>1</sub>        | No religion                         |                                    | 4 Hindu                                                        | 7                                                     | Sikh                                                |
| 2                   | Christian                           |                                    | Jewish                                                         | 8                                                     | Any other religion <i>(please</i> specify)          |
|                     | Buddhist                            |                                    | Muslim                                                         |                                                       |                                                     |
| 3 —                 |                                     |                                    | 6 —                                                            | 9                                                     | I would prefer not to say                           |
| 04 5                |                                     |                                    | 4 1 1 14 PA                                                    | ·                                                     |                                                     |
| 31a. Do y more?     | ou have any                         | physical or me                     | ental health conditions or                                     | illnesses lasting or ex                               | spected to last for 12 months or                    |
| 1                   | Yes                                 |                                    | No No                                                          |                                                       |                                                     |
|                     | •                                   |                                    | if NO, go to Question 32                                       |                                                       | LO.                                                 |
| υ. πas yo           | ur employer m<br>Yes                | iade reasonable                    | e adjustment(s) to enable yo<br>No                             | ou to carry out your wor                              | K? No adjustment required                           |
| 1 🔲                 | 165                                 |                                    | 2 140                                                          | 3 🗀                                                   | No adjustifient required                            |
|                     | _                                   | esponsibilities                    |                                                                |                                                       |                                                     |
| respon              | sibility for?                       | _                                  | 0 to 17 living at home with                                    | ·                                                     | 1 L Tes 2 L NO                                      |
| b. Do you<br>becaus | look after, or<br>se of either: lor | give any help o<br>ng term physica | r support to family members<br>I or mental ill health / disabi | s, friends, neighbours or<br>ity, or problems related | others to old age? 1 Yes 2 No                       |
| 33. Think           | ing about yo                        | ur current role                    | , how often, if at all, do yo                                  | u work at/from home?                                  |                                                     |
| , [                 | Never                               | Rare                               | ely Someti                                                     | mes Often                                             | _                                                   |

| _         |                                                                                                    |                        | _                                                                                                            |
|-----------|----------------------------------------------------------------------------------------------------|------------------------|--------------------------------------------------------------------------------------------------------------|
| 34a. How  | many years have you worked for this organisation                                                   | n?                     |                                                                                                              |
|           | ganisation has merged with another or changed its na<br>ith this organisation and its predecessors | me, ple                | ease include in your answer all the time you have                                                            |
| , 🔲       | Less than 1 year 1-2 years                                                                         |                        | ³ 🔲 3-5 years                                                                                                |
| l İ i     | 6-10 years 11-15 years                                                                             | ;                      | More than 15 years                                                                                           |
| b. When v | you joined this organisation, were you recruited from (                                            | outside                | of the UK?                                                                                                   |
| _         | often referred to as international recruitment)                                                    |                        | Yes No Prefer not to say                                                                                     |
|           |                                                                                                    | 1 🖳                    | 2 9 🗀                                                                                                        |
|           | is your occupational group?                                                                        |                        |                                                                                                              |
|           | ck one box only                                                                                    | Б                      | P-11-10                                                                                                      |
|           | I Health Professionals / Healthcare Scientists /                                                   | Pur                    | Dic Health  Diship Health / Health Improvement                                                               |
|           | Occupational Therapy                                                                               | 24                     | Public Health / Health Improvement                                                                           |
| 01 L      | Physiotherapy                                                                                      | <u>Cor</u>             | nmissioning                                                                                                  |
| 02 🗀      | Radiography                                                                                        | 25                     | Commissioning managers / support staff                                                                       |
| 03 🗀      | Pharmacy                                                                                           | Reg                    | gistered Nurses and Midwives                                                                                 |
| 04 🗀      | Clinical Psychology                                                                                | 26                     | Adult / General                                                                                              |
| 05 🗀      |                                                                                                    | 27                     | Mental health                                                                                                |
| 06 🗀      | Psychotherapy                                                                                      | 28                     | Learning disabilities                                                                                        |
| 07 🗀      | Operating Department Practitioner                                                                  |                        | Children                                                                                                     |
| 08 🗀      | Speech and Language Therapy                                                                        | 29                     | Midwives                                                                                                     |
| 09 (      | Other qualified Allied Health Professionals<br>e.g. dietetics, podiatry, osteopathy)               | 30 🗔                   | Health Visitors                                                                                              |
|           | Support to Allied Health Professionals (e.g. support worker, therapy helper, therapy assistant)    | 32                     | District / Community                                                                                         |
|           | Other qualified Scientific and Technical or Healthcare                                             | 33                     | Other Registered Nurses                                                                                      |
|           | Scientists (e.g. haematology, clinical biochemistry, microbiology)                                 |                        | sing or Healthcare Assistants  Nursing auxiliary / Nursing assistant / Healthcare                            |
|           | Support to healthcare scientists (e.g. technicians, assistants or students)                        | 34 🗀                   | assistant<br>(including Health / Clinical / Nursing Support Worker)                                          |
| Medic     | cal and Dental                                                                                     | Soc                    | cial Care                                                                                                    |
| 13 N      | Medical / Dental - Consultant                                                                      | 35                     | Approved social workers / Social workers / Residential social workers                                        |
|           | Medical / Dental - In Training (e.g. Foundation Y1,                                                |                        | Social care managers                                                                                         |
| 14 LJ /   | Foundation Y2, Core Trainees, Specialty Trainees<br>(including GPs))                               | 36                     | Social care support staff                                                                                    |
|           | Medical / Dental - SAS doctor (Specialty Doctor, Specialist, Staff Grade or Associate Specialist)  | <sub>37</sub> ∟<br>Wic | ler Healthcare Team                                                                                          |
|           | Medical / Dental - Other                                                                           | 20                     | Admin & Clerical                                                                                             |
| 16 🗀 (    | e.g. Locally Employed Doctor, Trust Grade Doctor,<br>Clinical Fellow, etc)                         | 38 🗀                   | (including Medical Secretary)                                                                                |
|           | Salaried Primary Care Dentists                                                                     | 39                     | Central Functions / Corporate Services<br>(e.g. HR, Finance, Information Systems, Information<br>Technology) |
|           | <u>ılance (operational)</u>                                                                        |                        | Maintenance / Ancillary                                                                                      |
| 18 E      | Emergency Care Practitioner                                                                        | 40                     | (e.g. housekeeping, domestic staff, maintenance, facilities, estates)                                        |
| 19 F      | Paramedic                                                                                          | Ger                    | neral Management                                                                                             |
|           | Emergency Care Assistant                                                                           | <u> </u>               | General Management                                                                                           |
|           | Ambulance Technician                                                                               | 41                     | (N.B. If you are a manager and can choose a group from elsewhere in the list, please select that other       |
|           | Ambulance Control Staff<br>(e.g. call handler, dispatchers, PTS controllers)                       |                        | occupational group)                                                                                          |
| F         | Patient Transport Service<br>(e.g. ambulance drivers, support staff)                               | 42                     | Other occupational group (please specify)                                                                    |

Any other comments? Please write these on a separate sheet of paper and attach them to this questionnaire. Written comments you provide will be passed to your organisation, so do not include any personal details in your comments if you want to remain anonymous.